

Executive Stewardship



Executive Freedom

*Management
Empowerment*

*Efficient & Effective
Throughput*

*Reliable & Timely
Information*

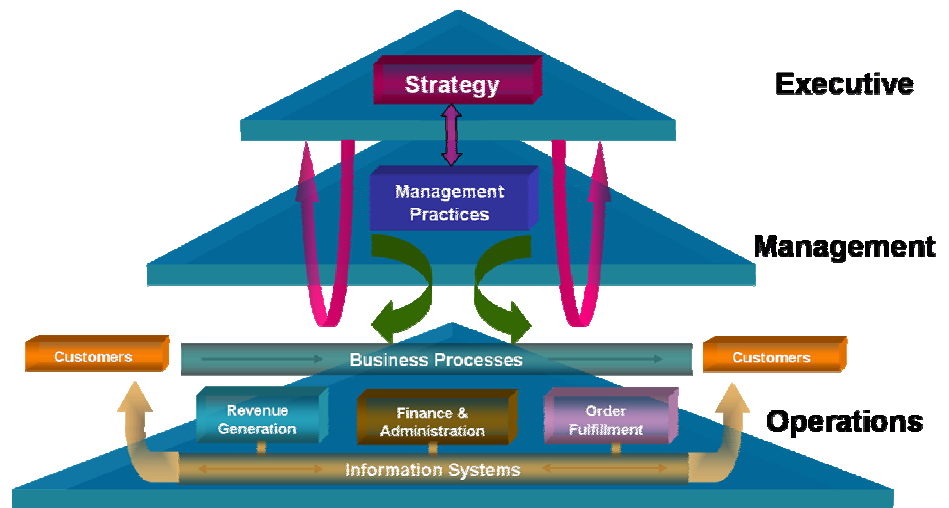
About SatiStar

“Sati” stands for “Social and Technical Interaction”.

The SatiStar approach focuses on reducing costs, reducing waste and rework, reducing cycle times, reducing defects, increasing accuracy and on-time delivery.

The Business Improvement approach accelerates the achievement of desired business results.

SatiStar Mission: To experience the joy of helping our clients excel at what they do.



Executive Stewardship

Executive stewardship is a critical component of leadership and vision. In today's atmosphere of executive scrutiny, stewardship is a key measure for executive performance. Effective stewardship is achieved when the following conditions are met:

- The organization is aligned with the corporate strategy.
- All managers and business units behave with adherence to the strategic intent of the executive team.
- The enterprise behaves as a single functional unit (rather than a loose collection of business functions).
- The corporation is customer focused in everything that it does.
- There is effective and reliable administration with sound financial

practices.

- The company is growing at a managed pace relative to the increasing speed of business.

An executive must trust that their enterprise is aligned with the corporate vision and mission and that all managers understand and are aligned with the strategic intent of the executive team. Only then is there evidence that leadership models are being well implemented. The rule is simple: It is not how great an idea is that makes a successful company. It is how well the company can implement its leader's ideas.

SatiStar understands the rigorous requirements for executive stewardship. We enjoy helping you to excel at executive stewardship.

The Goal Is “Executive Freedom”

The biggest barrier to executive stewardship is risk management. This involves trust in the management team's ability to execute leadership models in an effective way. When this trust is not there, executives end up in the trenches “managing” their managers or their operations.

When an executive must spend time in the trenches, they are distracted from the key issues of proper stewardship. Providing the governance that guides the course of the enterprise is the primary responsibility executives have to stakeholders.

SatiStar understands how to help executives excel at what they do.

SATISTAR CORPORATION

3- 251 QUEEN STREET SOUTH,

SUITE 562, MISSISSAUGA,

ONTARIO L5M 1L7

TEL: 905-569-1319

FAX: 905-569-1458

<http://www.satistar.com>

info@satistar.com

*Social & Technical
Interaction*

We're on the Web!

See us at:

www.satistar.com

The Goal Is Effective Stewardship

An executive who is free to lead has confidence that the management and operational teams are aligned with the strategic intent of the corporation and delivery is coherent and customer focused across the enterprise.

The current focus for executive stewardship centers on administration and finance. With the collapse of Arthur Anderson and Enron, executives face a new kind of scrutiny regarding their abilities to provide effective stewardship.

The requirement involves confidence that administration practices are efficient and effective. It also requires that financial tracking systems are timely and accurate. How can an executive know when these conditions are met?

There are 5 key performance areas for executives:

- Governance responsibility (goal setting & corporate direction)

- Risk identification, analysis, & assessment
- Risk control
- Loss funding
- Performance monitoring & performance risk assurance

Governance requires a clear alignment between the strategic intent of the corporation and management and operations.

Risk management and performance monitoring require an Early Warning System (EWS) that alerts executives of issues regarding safety, finance, administration or a failure in risk assurance.

The information requirements are different for executives and managers, as is the method of delivery and follow-up action.

SatiStar understands these requirements and can work with you to identify potential problem areas, and to implement corrective action.

The Goal Is Reliable and Timely Measurement Capabilities

Part of the SatiStar methodology is to identify and build business systems that are customer, process and information centric.

By identifying and fixing ineffective processes and mapping information to corrected methods, we deliver the processes and tools that executives need to excel at stewardship.

Modern computer systems are "communications based" and can provide a series of alerts and information types that

help executives with effective governance and risk management.

By capturing specific requirements and ensuring that the proper IT and data infrastructure is in place executives can be empowered with useful information.

Whether this involves aligning management and operations with the corporate strategy, or delivering an IT system that supports the business, SatiStar is there to help you.

